

# IMPLEMENTING A UNIFIED LAB MANAGEMENT SOLUTION

BIOVIA ONE LAB IMPROVES EFFICIENCY & SIMPLIFIES  
THE INFORMATICS LANDSCAPE AT GLOBAL PHARMA  
COMPANY

USE CASE

## **THE CUSTOMER: A GLOBAL LEADER IN BIOTECHNOLOGY THAT IS ADVANCING SCIENCE AND INNOVATION**

This BIOVIA customer is one of the world's leading biotechnology companies, working to translate new ideas and discoveries into medicines for patients with serious illnesses. The company works to serve patients by transforming the promise of science and biotechnology into therapies that have the power to restore health or save lives. They strive to work collaboratively, and to quickly move scientific breakthroughs from the lab, through the clinic, and to the patient.

## **CHALLENGE: CONNECTING DATA SILOS, WHILE LEVERAGING DATA, PROCESSES AND KNOWLEDGE FOR BETTER BUSINESS DECISIONS**

With nearly 2,000 scientists and twice as many instruments spread across multiple global locations, the customer was managing eight different electronic notebook (ELN) systems and Laboratory Information Management Systems (LIMS). They faced a seemingly insurmountable task attempting to network and integrate such a large number of disparate systems. They also dealt with the constant risk of transcription errors because data was being manually transferred between systems, sometimes with Excel spreadsheets as the intermediate step. An immense amount of time was spent ensuring the validity and integrity of the data throughout the discovery and development process. Experimental data was further divided between small and large molecule divisions, with no way to cross-interrogate the information.

The customer's challenge was to unify data collection and management across the different phases of early discovery, R&D, and clinical and commercial manufacturing. The scale and complexity of this challenge was enormous, completely changing the way data is handled throughout all aspects of their organization. If the data identification could be unified, the data itself becomes smarter and self-aggregating, making it easier to locate and re-use, and more meaningful for the scientists.



**“You can never imagine all the possible ways you may wish to re-interpret experimental data in the future. With BIOVIA, our future work is no longer limited by disparate, unstructured data in unconnected silos.”**

— Director of Science, Global Biopharmaceutical R&D Company

## Challenge:

Laborious data integrity validation; multiple incompatible systems; inability to re-purpose data

## Solution:

ONE Lab from Dassault Systèmes

## Results:

- Greatly reduced data input, transcription, and integrity validation efforts
- Comprehensive “Data Lake” with links to source data
- Flexible process-building architecture
- 60% efficiency improvement in scientific and engineering analysis
- 65% faster software iteration releases utilizing agile framework implementation

## SOLUTION: HOLISTIC, UNIFIED LAB MANAGEMENT WITH BIOVIA ONE LAB

The customer’s goal was to build a flexible and interconnected system, tie different systems and components together, and make them collaborative. This holistic approach would remove complexity and streamline scientists’ daily workflows. Inspiration was drawn from the Internet of Things, where individual objects are able to self-identify based on well-defined parameters and a common language. By properly parameterizing and standardizing experimental, instrumental, and process properties in the ONE Lab solution, new laboratory processes are easily created as if working with building blocks. Scientists can perform these tasks without the need for a software developer. This way of thinking extends throughout the system in multiple applications.

When a new experiment is initiated, most parameters are pre-populated based on the chosen experiment, minimizing data input by the scientist. The customer employs a comprehensive “Data Lake” to store and index all experimental results and metadata. ONE Lab feeds the Data Lake along with other systems, and maintains a contextualized index of interconnected information. Every piece of equipment is managed by the system, and each piece of data and metadata can now be accurately searched. As part of the ONE Lab solution, BIOVIA also helps the customer manage the delivery of results to scientists, delivering email notifications but not data; thus the data is not divested from the system to an inbox.

To implement an admittedly ambitious project with such a large scope, the customer and BIOVIA worked to segment the project

into smaller, more easily accomplished tasks, and committed to the rapid release of further software iterations. An agile framework was adopted, which allows for flexibility in long-term goals, but also relies on clearly defining the goals for each software iteration.

## RESULTS: INCREASED WORKFLOW EFFICIENCY, BETTER DATA QUALITY, AND IMPROVED DECISION MAKING

With the majority of data entry and transcription now done automatically, the customer no longer needs to expend the same effort validating the integrity of their experimental data. Additionally, scientists no longer need to utilize multiple electronic systems to input and manage data throughout their experiments. The customer defined their data taxonomy based on the requirements for FDA submissions, meaning that the appropriate data is naturally aggregated together, saving time in submission preparations. However, the data itself is also smarter – a sample in the system identifies what processes it has already undergone, and what are the appropriate next steps. Scientists can find previous related results, including those which would have previously been hidden as “dark data,” resulting in a 60% increase in scientific and engineering analysis efficiency.

The goal of an experiment is usually single in nature – to validate or invalidate a hypothesis. However, the future uses of an experiment’s data are theoretically infinite. By consistently capturing, linking, and referencing everything in the Data Lake, this knowledge is preserved for maximum impact. The customer also feeds this information into the decision layer of their system, which involves modeling, predictions and trend analysis to aid their business decisions.

The software portfolio rationalization required that a number of disparate systems worked together in ways that they were not originally designed for. By implementing a comprehensive agile framework, the customer and BIOVIA were able to release 3 major and 2 intermediate software iterations within 12 months, a 65% improvement over other IT projects. This result was only achieved by implementing all facets of the framework, rather than cherry-picking only some aspects.

The customer’s results demonstrate the ability of a BIOVIA solution to integrate a number of disparate systems into a holistic unified lab management system.

For more information, visit [www.3ds.com/industries/life-sciences/one-lab/](http://www.3ds.com/industries/life-sciences/one-lab/)

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